# AN INTRODUCTION TO BLUE CROSS AND BLUE SHIELD OF VERMONT

Prepared for the Vermont House Health Care Committee January 26, 2015

Presented by Don George, CEO



### Who We Are

- Independent
- Not-for-profit
- Single-state focus
- Local leadership
- Local jobs
- Focused on member experience



### Vision & Mission

#### Vision

A transformed health care system in which every Vermonter has health care coverage, and receives timely, effective, affordable care.

#### Mission

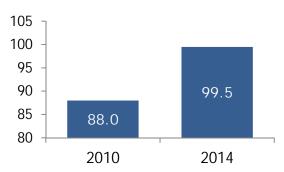
We are committed to the health of Vermonters, outstanding member experiences and responsible cost management for all of the people whose lives we touch.

### We serve every segment of the market

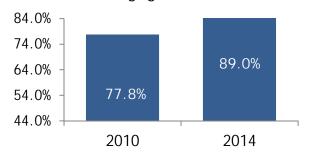


### Vermonters Serving Vermonters



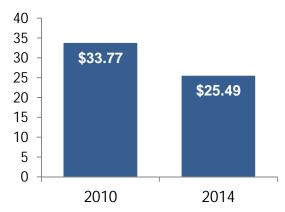


High Employee Engagement

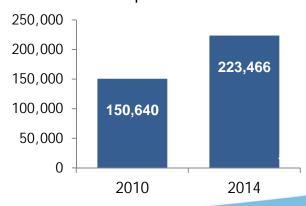


NOTE: preliminary 2014 results

Low Administrative Costs



Membership Growth of 48%



### Covering Vermonters at Minimum Cost

#### Components of Premium Equivalents



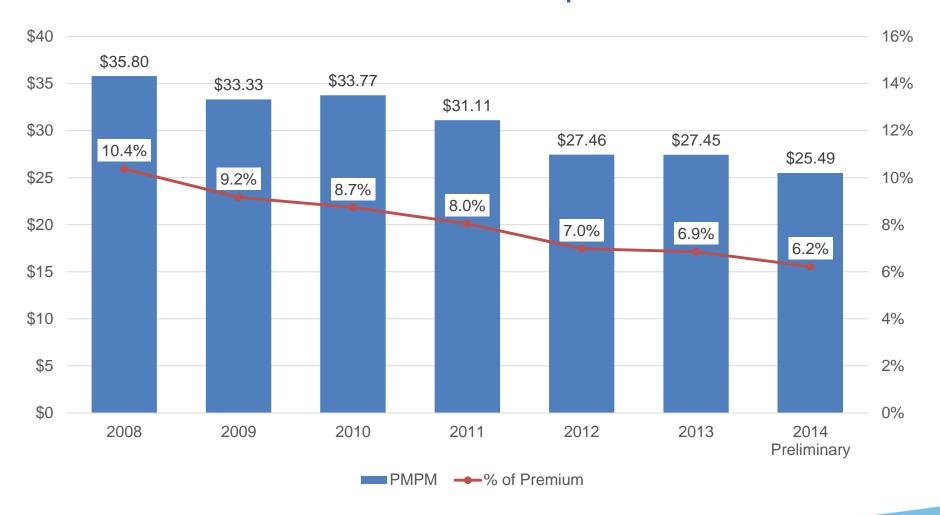
Preliminary 2014 Results

1.1¢ Health Care Reform Fees

**0.3¢**Member
Reserve

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### **BCBSVT Administrative Expenses**



### Shaping a New Role for the Future

#### Health Insurance

## Function and Value

Transactional, pay claims quickly

### Payment Models Fee for service

Care Management Prior authorization, manage access

#### **Health Plan**

### Function and Value

Health-based interventions

#### Payment Models

Fixed forms of payment, pay for quality

#### Service

Reactive, provider networks and benefits

# Care Management DM, CM, Rx management

## VT's Health and Wellness Company

### Function and Value

Health, Wellness and Condition Management

#### **Payment Models**

Aligned with delivery system changes, patient outcomes

#### Service

Proactive member experience, wellness

Care Management Integrates with local reforms, "care extender"

### Partner & Catalyst to Health Care Reforms



### Questions?

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